## CASE STUDY Business Breakthrough For Women

Training in the basics of customer service, marketing and book-keeping helps Afghan women to overcome traditional barriers



An Afghan women Businesswomen selling garments

**CHALLENGE** Afghan women have limited opportunities to work outside the family home. Those who take the initiative and start a business, find themselves disadvantaged because they lack knowhow and the networking opportunities available to male counterparts.

**INITIATIVE** USAID'S Regional Afghan Municipalities Program for Urban Populations (RAMP UP East) has provided small grants to women entrepreneurs to teach them the basics of customer service, marketing and book-keeping. Municipal authorities across the country provided venues for the training sessions and supported trade exhibitions that showcased the products and services offered by the entrepreneurs. The exhibitions also served as a forum for discussion with mayors about ways for local government to support women-owned businesses.

**RESULTS** Business training was provided to 440 women and 84% of them reported a dramatic rise in monthly income and improved status within the home as a consequence. Some women said their monthly earnings went from \$10 to \$200. An entrepreneur in Logar province said she was now able to afford to hire a tutor to help her children with their studies. RAMP UP East has enabled these women to overcome traditional barriers to competing in the world of business.